2013 Valpak Agile Satisfaction Survey with MIS
Survey Methodology: Online

{RESPONDENTS WILL NOT SEE SHADED HEADERS}

INTRODUCTION

Thank you for taking the time to share your valuable opinions on agile.

Your answers are anonymous and your candid feedback is greatly appreciated.

Due to some of the interactive question types, the survey should be taken on a laptop or desktop.

So click "Next" below and let's get started!

AGILE & YOU

<SURVEY NOTE: ALL QUESTIONS REQUIRED>

1. Thinking back to when ITSS switched from traditional waterfall to agile, or when you were first hired, how would you finish the following sentence? The training/coaching I received on agile was _____.

❐ Outstanding
❐ Above average
❐ Average
❐ Below average
❐ Unacceptable

2. Since transitioning to agile, your knowledge about the Valpak business and its customers has…

❐ Increased
❐ Stayed the same
❐ Not applicable (I was hired after the transition)

3. To what extent do you agree or disagree with the following statements regarding agile and you?

<RANDOMIZE ROWS>	Strongly Agree (5)	Agree (4)	Neither Agree nor Disagree (3)	Disagree (2)	Strongly Disagree (1)	Not Applicable (N/A)
I have the appropriate **tools/technology** to be agile	❐	❐	❐	❐	❐	❐
I am **happy** to be part of my Scrum/Kanban team	❐	❐	❐	❐	❐	❐
I am **proud of the work** that I do for my Scrum/Kanban team	❐	❐	❐	❐	❐	❐
I feel my **voice is heard** by my Scrum/Kanban team	❐	❐	❐	❐	❐	❐
Agile allows me to have a **work/life balance**	❐	❐	❐	❐	❐	❐

TEAMWORK

4. In terms of your Scrum/Kanban team, which statement best resembles your level of overall satisfaction with the teamwork.

❒ I think we are the best, we work great together
❒ I am glad to be a part of the team and satisfied with how our team works together
❒ I'm fairly satisfied; we work well together most of the time
❒ I have some moments of satisfaction, but not enough
❒ I'm unhappy and dissatisfied with our level of teamwork

5. To what extent do you agree or disagree with the following statements regarding your <u>Scrum/Kanban team</u>?

<RANDOMIZE ROWS>	Strongly Agree (5)	Agree (4)	Neither Agree nor Disagree (3)	Disagree (2)	Strongly Disagree (1)	Not Applicable (N/A)
My team **collaborates** effectively	❒	❒	❒	❒	❒	❒
My team's products **impact** the Valpak business overall	❒	❒	❒	❒	❒	❒
My team makes **continuous process improvements** with agile	❒	❒	❒	❒	❒	❒
My team works at a **sustainable pace**	❒	❒	❒	❒	❒	❒
My team is **generalized-specialists**, allowing team members to learn new skills	❒	❒	❒	❒	❒	❒
Deployment of our products is a team effort	❒	❒	❒	❒	❒	❒
Every member of my team **contributes equally** to getting our work done	❒	❒	❒	❒	❒	❒

6. How would you complete this sentence? Cross team dependencies _____ impact my Scrum/Kanban team's progress.

❒ Always
❒ Often
❒ Sometimes
❒ Never

7. Overall, how satisfied are you with your…

<DRAG & DROP QUESTION TYPE, RESPONSES WILL BE PLACED INTO ONE OF THREE GROUPS>

- Scrum Master
- Product Owner
- IT Release Manager
- Business Stakeholders
- Direct Supervisor
- Architect

| SATISFIED |
| NEUTRAL |
| NOT SATISFIED |

8. To what extent do you agree or disagree with the following statements?

<RANDOMIZE ROWS>	Strongly Agree (5)	Agree (4)	Neither Agree nor Disagree (3)	Disagree (2)	Strongly Disagree (1)	Not Applicable (N/A)
My Product Owner effectively **establishes a vision** to set our Scrum/Kanban team direction	❏	❏	❏	❏	❏	❏
My Scrum Master effectively **facilitates the agile process**	❏	❏	❏	❏	❏	❏
My Scrum Master effectively **removes impediments**	❏	❏	❏	❏	❏	❏

AGILE PROCESS

9. In terms of performing your job responsibilities, how do you rate the **value** of the following agile process elements?

<RANDOMIZE ROWS>	Very Valuable	Valuable	No Value	Not Applicable
Stand-up *(Daily-Scrum/Weekly-Kanban)*	❏	❏	❏	❏
Retrospective	❏	❏	❏	❏
Pre-planning/grooming meeting(s)	❏	❏	❏	❏
Planning meeting	❏	❏	❏	❏
Sprint Review	❏	❏	❏	❏
Science Fair	❏	❏	❏	❏
Sound Bites	❏	❏	❏	❏
Scrum/Kanban Board	❏	❏	❏	❏

10. Which software development methodology do you prefer?

<RANDOMIZE FIRST TWO RESPONSES>

- ❏ Pre-agile (waterfall) ➔CONTINUE
- ❏ Agile ➔CONTINUE
- ❏ No difference ➔CONTINUE
- ❏ Don't know/not sure ➔SKIP TO Q12

11. And why do you say that?

<OPEN END RESPONSE; LIMIT OF 250 CHARACTERS>

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12. How would you finish the following sentence?

I would describe the **service and support** my Scrum/Kanban team receives from the Architecture role as _____.

❏ Excellent
❏ Good
❏ Fair
❏ Poor

13. How would you complete this sentence?

My supervisor/manager _____ supports me in my agile journey.

❏ Always
❏ Often
❏ Sometimes
❏ Never

14. In the spirit of continuous improvement, what one thing would you most like to see improved about your Scrum/Kanban team?

<OPEN END RESPONSE; LIMIT OF 250 CHARACTERS>

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15. What pain points, if any, impact your Scrum/Kanban team?
Please classify the following attributes into one of the two buckets - "Pain Point" or "Does Not Impact My Team".

<DRAG & DROP QUESTION TYPE, RESPONSES WILL BE PLACED INTO ONE OF TWO GROUPS>

- Cross Team Dependencies
- Ability for team to self-organize
- Communication within team
- Completion of stories
- Lack of documentation
- Availability of tools/technology
- Team morale
- Product Owner not collaborative
- Story readiness
- Estimation of story points/work effort
- Time management
- Role clarity
- Lack of resources
- Skill of team member(s)
- Vision/roadmap for product(s)
- Team productivity

PAIN POINT

DOES NOT IMPACT MY TEAM

15. And lastly – just for fun – which of the following TV families would you say **most represents** your team dynamics?

<RANDOMIZE FIRST SIX RESPONSE OPTIONS>

❑ Arrested Development
❑ Modern Family
❑ The Bundy's
❑ The Simpsons
❑ The Cosby's
❑ None of the above

THANK YOU

Your feedback has been submitted.

**Once again, thank you for letting us know what's working and
what could be improved in the agile process.**